

COMMUNITY IMPACT REPORT

JANUARY THROUGH DECEMBER 2021

Your Faithful Care Provides Hope and Peace for Refugees

Last fall's Afghanistan evacuation and humanitarian crisis, was met with your outpouring of concern and generosity. Congregations and community groups across our service region collected supplies. Teams of volunteers cleaned, painted and readied apartments, and organized our warehouse. Nineteen co-sponsor groups in six cities secured housing for the new arrivals.

LSS co-sponsors spent weeks walking alongside their new neighbors, helping them to navigate bus routes, grocery stores, pharmacies and other day-to-day activities while our Refugee Team could focus on helping them complete necessary paperwork and enroll in appropriate benefits.

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**“They gave me a new shot at life.”
- Kenneth**

Your Compassion Builds Veterans' Perseverance to Overcome Struggles on Record-Breaking Giving Tuesday

Your gifts on Giving Tuesday directly provided food and transportation for veterans in our Veterans Housing and Recovery Program. You helped Kenneth who suffered from multiple personal losses.



745
Employees

More than
27,000
individuals served

93% say we improved the quality of their lives

712
residential substance use treatment clients

95%
overall client satisfaction

Served
612
communities

339
adoptions

...refugee continued

151
refugees and evacuees were resettled through LSS, nearly half from Afghanistan.

Financial donations paid for dental care, medical supplies, baby formula, diapers, extended rent payments, driver's education, household needs of larger families and more. Gift cards were a blessing to individuals stripped of belongings before being evacuated, laptops and cell phones allowed for expanded remote services and education as well as connection to families.

For these young children, frail seniors, single men, women and extended families, every effort contributed to a common goal: **helping every individual feel welcome, nurturing their sense of belonging, and empowering them to find independence and self-sufficiency.**

YOUR OPEN HEARTS BROUGHT GOD'S LOVE TO EACH OF OUR NEW ARRIVALS.

Revenue

Government Service	\$48,078,654
Client Fees, Insurance and Contracts	7,403,489
United Way	430,654
Bequests and Other Gifts	2,757,879
Capital/Housing Development Fees	2,276,706
Miscellaneous Revenues	1,974,722

Total Revenue **\$62,922,104**

Expenses

Program Services	\$47,320,606
Administrative & General	8,302,833
Fundraising	748,623

Total Expenses **\$56,372,062**

Contributions



Individuals	\$996,244
Congregations	445,399
Corporations/Foundation	668,716
Organizations	79,361
Bequests	437,744
LSS Foundation	1,428,622

Total Contributions **\$4,056,086**

Financial Highlights

84%

Direct program expenses

Charity Navigator recommends at least 75%

Better Business Bureau recommends at least 65%

Rysaac Thanks You! He is reunited with his brother in a loving, supportive family

At the age of 6, Rysaac and his four siblings were removed from their home of origin due to chronic neglect and abuse. The siblings were split into two foster homes. Three were placed together and adopted. Rysaac and his brother Greyson struggled with several placements and ultimately were separated from each other.

Like many children who experience trauma, Greyson and Rysaac had intensive needs. Greyson was placed with Amy and Dean Licitar, who eventually adopted him with the help of LSS. Rysaac continued to struggle in several other placements. Despite the distance and difficulties, the Licitars were determined to keep the brothers' relationship strong.



Several months after adopting Greyson, the Licitars learned that Rysaac would be moving again. They knew his chances of ever being adopted were dwindling. Bringing him into their family would also be challenging, but they were committed to helping these boys succeed. Rysaac was placed in their home.

The Licitars worked closely with LSS and many other service providers, and last April, Rysaac was adopted by the Licitar family. With patience, love, determination and perseverance, the situation has stabilized and normalized in their family.

Through your support, LSS finalized 339 adoptions in 2021, giving children the loving embrace and sense of belonging that comes from being part of a family. Your generosity demonstrates to these families that no matter how difficult the circumstances, your heart is right there with them.



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For more information, visit lsswis.org

**Act Compassionately.
Serve Humbly.
Lead Courageously.**

**President and CEO - Héctor Colón
Chief Integration Officer - Michelle Naples
Chief Operating Officer - Joe Arzbecker
Chief Financial Officer - Randy Oleszak**

***50 years ago, LSS saved our marriage!
My son found help through your mental health programs.
LSS completed our family.***

It never fails ... when meeting with our partners, preaching a sermon, or even on vacation, people can't wait to share with me how LSS has impacted their lives. Outcomes like these can only happen when people like you -- our cherished donors, colleagues and partners -- consider the Infinite worth of every individual. And that you did in 2021.

Thank you for helping families find safe, affordable homes; for expanding mental health care for children, and for empowering independence for seniors and people with disabilities who want to live in homes and communities where they are most familiar. Thank you for demonstrating that a refugee crisis would not hinder, but grow, your passion, advocacy, kindness and love.

With your generous support, nearly 200 refugees and Afghan evacuees can now achieve freedom and prosperity in our great country and state of Wisconsin. One Afghani man, quadriplegic, and in need of critical medical attention when he arrived, is now an LSS colleague, serving as an interpreter on our Refugee Resettlement team.

When we come together -- again and again -- and in numerous different ways we impact lives and the greater good. Thank you for your generosity and commitment to creating healthy communities filled with people using their God-given gifts to serve!

Warm Regards,

Héctor Colón, President and CEO

