

## Client Bill of Rights

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- The right to be informed of the Client Bill of Rights.
- The right to confidentiality of conversations and medical records\*.  
*\*In accordance with State and Federal laws, this right does not apply to situations in which withholding information could present a clear danger of physical injury to the client or others, pursuant to a valid subpoena issued by court order, OR for governmental audits or program evaluation.*
- The right to petition a court according to law.
- The right to prompt and adequate treatment/services.
- The right to participate in the development of your treatment/service plan.
- The right, upon request, to receive information from your counselor/direct service staff regarding alternative programs and/or methods of treatment/service.
- The right to ask for translation at no cost to a language other than English if needed to participate in services.
- The right to terminate services at any time.
- The right to refuse to be filmed or taped.
- The right to file a grievance.

This is a summary of your rights as an LSS client. The State of Wisconsin and/or Michigan requires us to have your signature indicating you have received this summary. Some of these rights may be restricted by law for treatment or security reasons.